

## **Frequently Asked Questions regarding Notices, Award Amount and Payment**

### **Notices on Claims**

#### **Are notices now being sent with decisions on claims?**

Yes, notices are now being sent with decisions on claims. The notices are being sent out on a rolling basis over the next several months. The first set of notices are being sent on April 28, 2023, so you may hear about people receiving notices. Do not worry if you have not yet received yours as they are being sent out on a rolling basis. We expect that notices will be sent approximately every 2 weeks over the next several months.

#### **I did not receive a notice on my claim. What is the status of my claim?**

Your claim is still in the review process. Notices are being sent at different times. If you have not received a notice it means that the review of your claim is not complete. That does not mean that there is any problem – it only means that your claim is still in line for review.

#### **What will be in the notice?**

If your claim has been approved, you will be notified of the claim category that has been approved. If your claim is missing information or has some deficiency, your notice will explain what is missing or deficient, and you will be able to submit more information to fix the problem. The notice will explain how to do that.

#### **Will the notice tell me how much money I will receive or include my payment if my claim is approved?**

No. The notices will not tell you how much money you will be receiving. These notices will explain the outcome of the review of your claim. The notices will not include any payments. The claims administrator must complete the review of all claims before there can be any evaluation of the amount and timing of payment for any claim. No payments can be issued until all notices are distributed and all reconsiderations and appeals are completed and the court approves the distribution of funds.

#### **If my claim is approved, when will I be paid?**

We cannot tell you a specific date when you will be paid as there remain several steps in the claims review process. The claims administrator is working as diligently as it can. You will receive a further notice about payment at a later date.